



Seattle Housing Authority 2022 Highlights

The Seattle Housing Authority served nearly 38,000 people with low incomes in 2022, providing safe, stable housing, and services and programs that foster self-sufficiency, better health, improved education and other opportunities.

Here are a few 2022 highlights...

- **Take bold action for race and social justice equity**

Created a strategic planning framework based on race and social justice equity and the opportunity for all to set the vision and goals.

- **Create more affordable housing**

Selected a nonprofit partner for a joint development with SHA and the University of Washington to build a new 245-unit affordable apartment building.

- **Fulfill the Yesler Promise**

Entered the final redevelopment phase at Yesler by completing, breaking ground on or designing three new affordable residential buildings and establishing a Yesler Services Legacy Fund to ensure ongoing opportunities for all Yesler residents.

- **Reduce homelessness in our community**

Reached 100 percent utilization of federal Emergency Housing Vouchers, with 498 households formerly homeless and at risk of homelessness now in safe, stable homes.

- **Diversify housing choice for families with children**

Held up as a national model at a White House summit for helping families with young children move to neighborhoods of opportunity proven to improve life outcomes for children and help them grow into successful adults.

- **Promote housing stability**

Created and expanded programs and services to help SHA residents with rent relief, behavioral health and other life challenges get the support they need to be able to remain in their homes.

- **Preserve high-quality housing**

Completed hundreds of capital projects that will ensure SHA buildings remain in service, providing high-quality housing into the future.



- **Expand digital equity**

Secured a grant to provide free laptops, affordable connectivity and digital skills training to thousands of SHA tenants.

- **Improve tenant services**

Hosted on-site Covid vaccine clinics, launched a real-time tenant alert system for emergencies and created a web-based portal to serve tenants online at their convenience.

- **Empower people economically**

Helped hundreds of work-able tenants with career coaching, education and training, securing jobs and starting small businesses.

- **Support youth achievement**

Strengthened partnerships with schools, families and community partners to engage, empower and support youth in their educational and social development.

- **Build strong communities**

Engaged thousands of residents through the SHA Community Builders program and dozens of partnerships in arts, health, social and other activities that bring communities together and create bonds that improve quality of life.

- **Advance affordable housing policy**

Worked at the city, county, state and federal levels to educate elected officials and policymakers on the need for and benefits of increased affordable housing and tenant services.

- **Make environmental stewardship a priority**

Signed on to a national climate challenge, committing to reduce greenhouse gas emissions by 50 percent and energy consumption by 15 percent across all portfolios by 2032.

- **Ensure financial stability**

Delivered on an ambitious budget plan and secured SHA's financial position by maintaining a top Standard & Poor's AA rating, one of only four housing authorities in the country to earn this level.

- **Promote staff excellence**

Added property management staff, launched a tuition assistance program, instituted employee rewards for successful recruiting referrals, and invested in training, wellness, race and social justice and trauma informed care education, career development opportunities and other programs to ensure a work environment that appreciates and respects employees and supports the dedication, quality and commitment they bring to their work on behalf of those we serve.